



4G Gateway

Installation Guide

Version 1. February 2025



Location and position

It is important to mount the 4G Gateway in a location and position that meets the follows the following instructions:

Locate as high as possible while still having access to the router.

Ensure a direct line of sight of the FourJaw devices connecting to it.

Position no further than 20m from any FourJaw device.

Provide enough space so the antenna can be positioned vertically.



Fixing

Use the included surface mount kit and screws to fix the 4G gateway to a wall or line-of-sight flat surface.

Or

Use the self-adhesive 3M cable tie mounts and cable ties in conjunction with the surface mount kit to attach the 4G gateway to any pole, pillar, post, cable tray or other available mounting point.

Note: Mounting points such as walls, pillars, poles, cable trays, mesh screens or other metal strictures can block Wi-Fi signal so apply the line-of-sight rule.



Support

For online help and support, visit <https://help.fourjaw.com>

To contact our support team, call +44 (0) 114 400 0158 or email support@fourjaw.com

Our customer support team is available Monday-Friday, 8:00am until 5:30pm (GMT).